

Sent: Thursday, June 20, 2019 1:01 PM
To: Skorman, Richard <Richard.Skorman@coloradosprings.gov>
Cc: Squeaky Wheel
Subject: Mayhurst Avenue
Dear Richard,

After I sent the email to you yesterday, I found this website. There exists a "Neighborhood Traffic Calming" division in the Traffic Engineering Department, and it is run by Erin Purcell. I placed calls to Erin Purcell yesterday and today, but I have not gotten a response. I have attached a screen shot of her page, which lists traffic management strategies. Of the 8 options listed there, only Entry/Neighborhood Features would possibly be helpful to us. Apparently, speed bumps/humps, the most effective option, we believe, is no longer used as per "City Policy." As explained in the email yesterday, we feel that we have a real safety issue now, and possibly an exception can be made to use speed bumps/humps in this case. We will appreciate your help and guidance with this matter.

From: Skorman, Richard
Sent: Thursday, June 20, 2019 2:50 PM
To: Frisbie, Todd
Cc: Squeaky wheel
Subject: RE: Mayhurst Avenue

Hi,

I'll ask about this from my seat to see if we can do this. I know with the circle at Mesa closed and now this, you are probably having a difficult summer. Hopefully we can do something because Mayhurst isn't supposed to be an arterial unless we close Mesa for construction.

Best wishes,
Richard

From: Frisbie Todd
To: Purcell Erin
Subject: FW: Mayhurst Avenue
Date: Sunday, June 23, 2019 11:06:08 PM

Erin – Just as a heads up we had another complaint on Mayhurst that went to Councilman Skorman. I think this might be some of the same people as before. You were going to collect some data but I can't remember if this has been done or not. What do you think about just closing one end of the street? If this were to happen, then I would assume we would need approval from the CSFD and from the residents who live there. What percentage of residents would have to agree to close Mayhurst at one end?

Todd Frisbie, P.E., PTOE
City Traffic Engineer

From: Frisbie, Todd <Todd.Frisbie@coloradosprings.gov>
Sent: Wednesday, July 17, 2019 7:29 AM
To: Purcell, Erin <EPurcell@springsgov.com>

Subject: RE: Commercial Vehicle Enforcement

Erin – On anything Broadmoor related I brief Travis. Before I had a chance the Broadmoor reached out to Travis with concerns that a few cranky residents were pushing for big changes to Mayhurst because they claimed that once the detour was lifted traffic didn't go away. I told Travis that this was not the case and it was not a few cranky residents but like almost everyone who lives on the street. I told Travis about the ideas discussed at our meeting and he was cautious about doing anything too drastic like closing one end. However, I told Travis that was my solution but that some of the residents were in favor of a more incremental approach. With that said I think we should move forward with enforcement, which you have already done, and looking at options for truck signing. I think we can look at parking restrictions but before we implement, then let me see what you are thinking.

Thanks,
Todd Frisbie, P.E., PTOE
City Traffic Engineer

From: Squeaky Wheel
To: Purcell, Erin
Cc: Squeaky wheel
Subject: 8 Types of Roads That Can Have a Big Impact on Home Sales | U.S News Real Estate
Date: Wednesday, July 31, 2019 1:35:46 PM
Hi Erin,

I want to keep you aware of the things that will come up at our meeting next week. This real estate article from US News has come to the attention of the Mayhurst Avenue neighborhood. It addresses the impact of your roadway on your property values. Of the 8 types of roads, note the sections on "High Traffic Road," and the one on "Col-de-sac." The article indicates that a high traffic road can reduce your property value by 30%, while a col-de-sac road can enhance property value.

<https://realestate.usnews.com/real-estate/slideshows/8-types-of-roads-that-canhave-a-big-impact-on-home-sales>

From: Richard Skorman <skormy@aol.com>
Subject: Re: We need your help
Date: August 2, 2019 at 7:39:02 PM MDT
To: Squeaky Wheel
Hi,

I'll call Travis on Monday and talk to Jeff Greene and the Mayor if I need to. We should do what the traffic engineers are recommending and the neighborhood wants. I'll call you Monday afternoon. Thanks for letting me know. My cell is 719-439-1075. By the way, I've been going to Dr. Bee. Thanks for recommending her.

Best wishes, Richard

From: Squeaky Wheel
To: Purcell, Erin
Subject: Mayhurst Avenue

Date: Saturday, August 03, 2019 1:42:21 PM

Hi Erin,

I want stay open with you about everything that the Mayhurst Avenue Neighbors are doing to make this a coordinated effort. We have contacted a personal friend, Richard Skorman, Chairman of City Council and the representative of our neighborhood on City Council. We told Richard about the events that have led to Mayhurst Avenue suddenly becoming a post-detour shortcut street with increased traffic flow and speeding that has produced both deterioration of the roadway and safety issues for pedestrians. He said that Mayhurst Avenue should not have been used as a detour street, since it is not an "arterial street." We got the sense that he is supportive of the Mayhurst Avenue Neighbors having control over the safety issues in our neighborhood vs any political influences that would interfere with neighborhood control. I believe that Richard will support what you and Todd support for us. Richard said that on Monday he would talk with Travis, or Jeff Greene or even the mayor, if necessary, about the matter here. Hopefully, this will take some pressure off of you and Todd. Richard did send us an email, which SW will forward to you. Thanks again for all your support and help.

From: Skorman, Richard <Richard.Skorman@coloradosprings.gov>

Sent: Monday, August 5, 2019 10:54 AM

To: Easton, Travis W. <Travis.Easton@coloradosprings.gov>; Frisbie, Todd <Todd.Frisbie@coloradosprings.gov>; Purcell, Erin <Erin.Purcell@coloradosprings.gov>

Subject: Mayhurst

Hi All,

So ----- got in touch with me over the weekend about the traffic calming recommendations that Todd and Erin came up with for Mayhurst Ave, which has now become a cut through street with most cars driving over the speed limit since the construction of the gasline closed off the circle at Mesa. They heard that the Broadmoor was objecting to the solution and I said I would get in touch to understand what was going on. Could someone call me to let me know?

Thanks, Richard 719-439-1075

From: Squeaky Wheel

To: Skorman, Richard

Subject: Mayhurst Avenue meeting last night

Date: Wednesday, August 07, 2019 4:47:21 PM

Hi Richard,

----- were pleased that you took the time to come to our neighborhood meeting to weigh in on our issues regarding the current Mayhurst Avenue traffic problem. We appreciate that this has to be a ripple in a flood of other pressing issues. Regarding Mayhurst Avenue, however, both Erin Purcell and Todd Frisbie met with us the first time on July 15 at Sacred Grounds, and they presented at that time the options for resolving Mayhurst Avenue traffic issues. The consensus of the residents was for adopting the "col-de-sac" option whereby Mayhurst Avenue would be blocked at its south end near Mesa Avenue and entry/exit would be a Cheyenne Road. The understanding was that at a second meeting Erin and Todd would present their recommendations for moving forward. We scheduled the next meeting place, but we were disappointed when both Erin and Todd indicated to us that any decisions for moving forward with an action plan were stalled. Erin told me that there was a "political" problem now that was

“above her level.” Neither Todd nor Erin were forthright with us about what was now stalling the decision-making process. Yesterday, when you pressed Todd at our meeting about whether the Broadmoor was behind the stall, Todd told you that he “had not been contacted directly” by anyone from the Broadmoor; however, Todd did say that he had raised the Mayhurst Avenue issue with his superior, Travis Easton, the Head of Public Works. The probable mechanism of the stall became more clear last night when Todd mentioned, at some point, that Travis Easton must “always be made aware” of any issue that might relate to the Broadmoor, and blocking Mayhurst Avenue vehicle traffic as the current shortcut for the Broadmoor guests to Cheyenne Canyon may be opposed by the Broadmoor. We do not know if Easton has communicated with the Broadmoor, but we are concerned that Easton may be acting in the interests of the Broadmoor and against the interests of the nearby Mayhurst Avenue residents. The Mayhurst Avenue residents deserve an explanation for why there is so much secretiveness around this halt in the progress of decision-making for the Mayhurst Avenue traffic issue. Please help us understand what has evolved in our process of solving our traffic problem that has brought this process to an abrupt halt. Help us understand what this “political” problem is, and who, specifically, is causing the delay. It would be a great service to us, Richard, if you did address these concerns with Travis Easton. If the Broadmoor has become involved in any way in the attempts of the Mayhurst Avenue residents to deal with their safety issues, that is inappropriate, but not surprising. We all feel that when Mesa Avenue was closed for gas line installation to the Broadmoor Exhibition Hall expansion, the City Traffic Department selected Mayhurst Avenue for the detour roadway. Even after the detour was discontinued, the use of Mayhurst Avenue as a newly discovered “shortcut” between the Broadmoor area and Cheyenne canyon, has persisted. At one point after the detour was lifted, there were more than 600 vehicles in one 24 hour period that passed over this narrow roadway, which has two blind curves. It is the feeling of the Mayhurst Avenue residents that in this way the City Traffic Department injured us with their inappropriate, and possibly illegal, decision to use Mayhurst Avenue as a detour route. We now have increased traffic flow with many drivers exceeding the speed limits to maximally take advantage of the “shortcut.” This has led to premature deterioration of the roadway and safety issues. Pedestrians, pet walkers and cyclists, who previously regularly used quiet Mayhurst Avenue, now either avoid Mayhurst Avenue or, if they use it, fear the danger of encountering speeding vehicles at the blind curves. Many residents have experienced near misses or injuries from speeding cars, and we expect that it is only a matter of time before a serious injury occurs. It is the strong feeling in the neighborhood that the City Traffic Department essentially caused this problem, and that the City has an obligation to facilitate resolving it. We appreciate your helping us,

From: Squeaky Wheel

To: Skorman, Richard; Richard Skorman

Cc:

Subject: Fwd: 8 Types of Roads That Can Have a Big Impact on Home Sales | U.S News Real Estate

Date: Friday, August 09, 2019 10:20:19 PM

CAUTION! - External Email. Malware is most commonly spread through unknown email attachments and links. DO NOT open attachments or click links from unknown senders or unexpected email!

Dear Richard,

When the City designated Mayhurst Avenue as the detour roadway as gas lines were being put in to the Broadmoor Exhibition Hall site, we were absolutely shocked by the traffic pouring into our neighborhood. After we raised holy hell with the contractor, he finally got the City to move the detour

road to Evans Avenue. However, the damage was done. The City introduced Mayhurst Avenue as a shortcut, and the increased traffic level has remained even without the detour. We have been so distraught with the transformation of our quiet, little street to a noisy, traffic-laden lane with speeding and close calls with pedestrians occurring on a daily basis. We have actually thought of selling our home and moving. When we contacted a real estate agent, they said it would be difficult to sell our home for its original appraisal price with so much traffic on our road. In fact, we and our Mayhurst Neighbors feel injured by the City Traffic Department by their improperly designating Mayhurst Avenue to be their detour street when Mesa Avenue was closed to do work for the Broadmoor expansion project. We now understand from a real estate perspective that as the traffic increases on the street that borders one's home, the resale value of the home is lowered. As a reference we have attached a real estate article from US News, which addresses the impact that a roadway can have on your property value. Of the 8 types of roads, note the sections on "High Traffic Road," and the one on "Cul-de-sac." The article indicates that a high traffic road could reduce property value by 30%, while a cul-de-sac roadway can enhance property value. The Mayhurst Neighborhood feels that the City made a mistake to use our non-arterial roadway as a detour. Unfortunately, drivers that used the detour discovered Mayhurst Avenue to be a "shortcut" roadway from the Broadmoor area to Cheyenne Canyon, and these drivers became habituated to continue using it at excessive speeds long after the detour was lifted. Mayhurst Avenue continues to be a local speedway despite its two blind curves, and we have unquestionable safety issues on the roadway now for pedestrians, pet walkers and cyclists. We feel that the City Traffic Department has an obligation to correct the effects of their wrong decision to make Mayhurst Avenue a detour roadway. We do believe that Erin Purcell and Todd Frisble sincerely want to help us. They support creating a "cul-de-sac" roadway on Mayhurst Avenue as the best option to control traffic now, but it appears that the momentum of their project to help us is being stalled by some higher-level authority, we understand. We have reason to believe that the higher authority may be Travis Easton, the Head of Public Works, since Todd Frisble reports to him. An attorney in an adjacent neighborhood told us that he is aware that Easton "looks out" for the Broadmoor's interests. I do not doubt that the Broadmoor might want to keep Mayhurst Avenue open for their commercial interests. I can believe that the Broadmoor might view keeping Mayhurst Avenue open to be a benefit for their guests as a shortcut drive to Cheyenne Canyon, without considering the welfare of the Mayhurst Avenue residents. If that is the case their interference with the traffic safety decisions of an adjacent neighborhood is inappropriate. We have no expectation that the current plan proposed by Erin Purcell at our last meeting to use signage alone to manage traffic control on Mayhurst Avenue will make any significant difference. We had already put up signs ourselves (SLOW DOWN BLIND CURVES), but these signs have had limited effect. The proposed signage trial period feels like wasted time, and time is a factor to consider, as we discussed at our recent neighborhood meeting. After the new Broadmoor facility is completed, we anticipate a resurgence of traffic on Mayhurst Avenue, since the new structure will accommodate 4000 guests without providing any parking facility. In fact, 250 of the employee parking spaces will be taken away for the project, and we are concerned that those displaced employees, as well as, facility attendees may well park along Mayhurst Avenue. We want to restore our neighborhood street to the quiet roadway it was before the detour changed our world. We believe that the City is willing to help us do that, but we now suspect that the Broadmoor may be interfering with that process. Richard, we appreciate that you offered to speak with Travis Easton, Jeff Greene and the mayor, if necessary, to protect our neighborhood rights to pursue preserving our own neighborhood roadway safety. If you have been able to do that, what did you learn? We want to report back to our

neighbors in order to make appropriate decisions, such as our possible need to obtain legal counsel. We look forward to hearing from you.

Sincerely,

From: Skorman, Richard

To: Squeaky Wheel

Subject: RE: 8 Types of Roads That Can Have a Big Impact on Home Sales | U.S News Real Estate

Date: Monday, August 12, 2019 11:01:00 AM

Hi-----,

Yes I will talk to them today or tomorrow. We have our Council meetings and they are always there. I'll let you know what I hear. Also, do you happen to have SP's cell phone number. Thought I had it in my phone, but didn't. He's seems a little skeptical of cul de sac idea. My personal cell is "719-439-1075

Best wishes, Richard

From: Skorman, Richard

Sent: Wednesday, September 18, 2019 3:16 PM

To: Easton, Travis W.

Cc: Purcell, Erin; Frisbie, Todd

Subject: meet at Mayhurst

Hi Travis,

As we talked yesterday, it would be good to visit out there. I will cc Jacquelyn to see what works on my calendar. I am pretty free on Friday this week.

Best, Richard 719-439-1075

From: Mayhurst neighbor, E

Sent: Tuesday, November 19, 2019 11:54 AM

To: Purcell, Erin <Erin.Purcell@coloradosprings.gov>

Subject: Mayhurst Ave.

Dear Erin,

I walk Mayhurst Ave. every day and can testify to the fact your traffic calming signage has worked. I rarely even have a car pass me. Let's take the least restrictive measures, as suggested at the neighborhood meeting at Sacred Grounds by SP. I have serious concerns about closing the road due to the ever present threat of wildfire. One outlet is simply not enough and endangers all residents. We haven't heard from you, so may I then assume you will continue to monitor out road and not take any more measures? Thank you,

E

From: Mayhurst neighbor, E

Sent: Tuesday, November 19, 2019 8:18 PM

To: some Mayhurst neighbors; Purcell, Erin <Erin.Purcell@coloradosprings.gov>

Subject: Re: Mayhurst Avenue issues

Dear Mayhurst Neighbors,

This email concerns me. A barrier is being erected that will block our exit from and entrance to our homes from Mesa. The notification should come to us via the City, following a meeting with the Mayhurst Ave. residents and not from a neighbor who has been pushing this cul du sac agenda. It appears that Erin Purcell has the impression that one set of very passionate neighbors speaks for all of us, which is not the case. I strongly oppose a barrier at the top of Mayhurst. The signage erected by the City has greatly reduced the traffic and no other action needs to be implemented at this time. I have written an email to Erin Purcell and left a phone message. Please do so yourselves if you want the least restrictive measures taken on our street.

Warmly,

E

November

From Squeaky Wheel to Mayhurst Neighbor, E

Dear E,

I was not on the recipient list for your email sent on November 19 after I sent out my last communication from Erin Purcell; however, I found your email attached to an email sent to you and copied to all of us from Erin Purcell. You may understand from your email string, above, why I was surprised by the one from November 19 in which I was clearly one of the "passionate neighbors" that has been "pushing the cul-de-sac agenda" that you referenced. Yes, and I have openly spoken out regarding our concerns about the dangerous roadway that Mayhurst Avenue has clearly become for pedestrians and pet walkers, because of the two blind curves with speeding drivers using Mayhurst Avenue as a recently discovered "shortcut." Yes, we are passionate about that, because it is only a matter of time before someone gets seriously injured, and the problem cannot just be ignored. After lengthy deliberation, the cul-de-sac option was the only option that the City Traffic Department found would work in our circumstances, so, yes, we have supported that idea. You have gotten emails from me periodically because Erin Purcell asked me if I would be the "point person" to pass communication from her to the rest of our neighbors. I agreed to do that, and I reflected back to Erin everything I heard from our neighborhood. To say otherwise is unfair to me. Until your November 19 email, I understood that you recognized on July 8 the "very serious danger on this street," as you experienced it, and that you supported the cul-de-sac option when you said "I support the most extreme traffic calming measures." You said those things while you were currently experiencing what Mayhurst Avenue has become and what the roadway will undoubtedly revert to next summer. The Colorado Springs Traffic Department was asked by several of us for their evaluation of Mayhurst Avenue traffic conditions last summer when traffic markedly increased to over 600 counted vehicles in a 24-hour period, even after the Broadmoor detour was lifted. Some vehicles were clocked at up to 60-70 mph, and our roadway was visibly deteriorating. The most alarming change, however, was the dangerous close calls we began to experience between vehicles and pedestrians, as you described to Erin Purcell in your July 8 email to

her. The two blind curves make these encounters particularly dangerous. We asked the City for their help with a solution to the safety issue here, because Colorado Springs traffic has generally increased in recent years. Over the past 2-3 years, that increase has affected Mayhurst Avenue. With increasing Colorado Springs population and the expansion of event activity at the Broadmoor, traffic conditions will only get worse, not better. There is no question about that. Our City traffic planners did feel that the conditions on our street are dangerous. Every option from speed bumps (no longer allowed to be installed in Colorado Springs) to one-way traffic to electric gates at each end to creating a cul-de-sac was considered. The only workable option to protect the residents of the neighborhood was the creation of a cul-de-sac concept. Making the Mesa Avenue end the entry/exit would not work, because Mayhurst hill is often impassable during the winter months, so Cheyenne Road had to be the entry/exit point. With any change, there will be trade-offs. In this case, the trade-off for neighborhood safety is blocking vehicular traffic at Mesa Avenue to control traffic. There could be a turn-around at the bottom of Mayhurst hill, which would eliminate vehicular traffic on the hill. Essentially, Mayhurst Avenue hill could become a pedestrian walkway, like it once was. Originally, Mayhurst Avenue was only a trail up to the hotel from the still-existing apartment building on Cheyenne Road. That building was put there by Spencer Penrose to house his employees at the time, and the employees walked up the trail to the Broadmoor Hotel. The connection to the Broadmoor could continue as a safe walkway/bike path. Some neighbors feel that traffic is currently down, so why do anything more. Of course, we would like for the safety issues to just go away, but we would be naïve to judge future conditions by the current winter lull with tourist season over and the Broadmoor expansion not yet complete. To say that the current lull in traffic indicates that the safety issues were addressed by signage is not realistic – heavy traffic will return next summer. Signage was not really effective last summer. -----, who practiced as a Behavioral Psychologist for the past 40 years, will tell you that attempts or antecedents to prompt specific behaviors such as signs or warnings have about 15% impact on behavior choice. However, the consequences one experiences when they engage in an action have 85% impact on behavior choice. Consequences that are positive such as getting to one's destination faster or having the joy of speeding will have far more influence on one's choice of obeying the prompt or antecedent. A sign only becomes meaningful when a real consequence is lurking there to support it, such as manned police car with a speed gun. The reason the "one-way" signs worked on Pine Grove is there was the possible consequence of encountering head-on traffic. (Unfortunately, one-way was not a choice that Mayhurst Avenue could adopt, because of the blind curves and icy Mayhurst hill.) A "No Thru Traffic" sign has no consequence to the short cutter, and many may think it doesn't even apply to them. Those antecedents have a higher probability of a negative outcome. The potential consequences of hitting a pedestrian or a car do not even occur to the speeder or the person taking the short cut. For example, if Speed Limit signs really worked, we would never have speeding. If you believe that the current traffic conditions are predictive of a lasting improvement and tell the City we no longer need their attention or help, we will lose a resource we may desperately need as the next tourist season unfolds and the Exhibition Hall is finished. Think about it. A 4000-person capacity event ends one evening at the Exhibition Hall - do you think they are just going to skip driving down Mayhurst Avenue when Google maps or Waze program direct them to use Mayhurst as the best way to avoid the traffic jam? The reality is that Erin Purcell alone is THE Neighborhood Traffic Calming person for ALL of Colorado Springs. Her time, the funds for engineering planning, and construction crews required for physically putting in a cul-de-sac are limited and must be secured through the city budget. Just getting Richard Skorman, our City Council representative, and Travis Easton, the Manager of Public Works, to come out and look at our road took

two months and a series of phone calls. As we determined in the meeting at the Cheyenne Library last August, we would test a road closure for safety purposes for a few months, and that would give the city time to work with engineering to design detail for a potential cul-de-sac. The truth is, Ellen, the city's resources are extremely limited for helping neighborhoods with traffic problems. I am sure they would be happy to take their time, attention, and money to many of the other neighborhoods that are struggling with traffic problems caused by the unwieldy growth of Colorado Springs rather than waste time on a neighborhood that is not sure what they want. We've been incredibly lucky to have Erin Purcell's help and Richard Skorman's attention in getting the right players lined up to address the safety issues on Mayhurst Avenue. I believe that if we release their help as a resource right now because we're not sure we need it, we will not be able to get their help in the future. Richard Skorman told us that he is not running again and hopes to help in situations like this in which addressing safety concerns will require capital investments while he can do that for his constituents during this next year. I can see how you would see us as impassioned. We are. I am unwilling to let go of a hard-earned resource because of the current momentary experience of lower traffic flow. Not everyone will be happy with this potential resolution of our unquestionable safety issues. However, it is the trade-off recommended by City traffic experts who have studied Mayhurst Avenue conditions. We have a responsibility to address the safety of our neighborhood, and it appears that the cul-de-sac option may be the most workable solution. As a neighborhood, we will have that choice to make over the next few months.

Respectfully yours,

Squeaky Wheel

From: Purcell, Erin

To: McDowell, Maren; Melchor, Kim; Aragon, Christina; Medina, Carol

Cc: Roberts, Tim; Frisbie, Todd

Subject: FW: Mayhurst Barricade

Date: Thursday, December 19, 2019 1:57:54 PM

Hello ladies,

I just want to give you a head's up on what's going on so when people start calling you know who to blame. Starting the week of January 5th, we will be closing Mayhurst Ave. on the Mesa Ave. end due to an inordinate amount of cut-through traffic and irresponsible driving behaviors. Shaun is putting out the variable message boards to notify the area about this either today or tomorrow. The residents on Mayhurst Ave. are already well aware of the situation so you shouldn't be hearing from them, but I do imagine the short-cutters may have a thing or two to say about it though. I will be out on vacation starting Monday until the 2nd. If you do get calls (I'm sorry) please just let them know what I told you and that I will be happy to answer any and all questions and concerns when I return. I will have Julie put up an announcement on the NTMP web page as well. Thank you all very much, and if I don't talk to you before I go, Happy Holidays!

Erin Purcell

Engineering Technician II

City of Colorado Springs

From: Squeaky Wheel
To: Rjchard Skorman; Skorman, Richard
Subject: PS
Date: Saturday, December 28, 2019 5:00:50 PM
Hi Richard,

I know I just sent you a long email, but I need to emphasize one thing. As a behaviorist, I can tell you the uproar the neighborhood is having right now over the closing of Mayhurst Avenue at Mesa Avenue is what is called an "extinction burst." People are losing something they find very rewarding (the Mayhurst shortcut) and they are engaging in high rates of complaining behavior to get the reward back. In all extinction bursts and this one as well, if left alone the complaining will reach a crescendo and then will eventually die out. However, if people are given the forum to complain and get more attention for their complaints with the expectation of changing the City's Traffic Department's decisions, you will be insuring high rates of complaining for years to come. A parallel might be a child screaming for candy at the grocery store. As parents have learned, it is imperative no candy is delivered or the next time the parent is shopping at the grocery store the child's rate of screaming will hit much higher levels in search of the previous reward. If we agree that the City's Traffic Department's decisions for roadways are based on safety and the appropriate use for the designed roadway, then it is not useful to suggest to non-Mayhurst Avenue residents that they can change the City's decisions by complaining louder. This is not a community-wide decision.

Sincerely,

From: Broadmoor area resident
Sent: Monday, December 30, 2019 9:52 PM
To: Easton, Travis W.
Subject: Re: Mayhurst Closure
Mr. Easton,

I appreciate your reply. It sounds like the city has already made their decision, and without consulting the people of Cheyenne Canon that depend on Mayhurst. The claims that speeds of 60 and 70 mph is an absolute joke. I walked that street every day in the summer and many days in the winter. The traffic volume was high during the detour. However, it is back to normal. Most of the time when I walk up and down Mayhurst I never see a car. There are not high volumes of vehicles on Mayhurst and I can assure you they are not traveling at high rates of speed. There is a church and a school at the top of Mayhurst. In this day and age of church and school shootings, and with the risk of fires having evacuation routes is important. Enough people have brought this to your attention. If even just one person dies because of this road closure, the city will be held liable. The neighbors in Cheyenne Canon do not appreciate the secrecy and dishonesty around this closure. Today, when speaking with Todd Frisbie he assured me that the City police, fire, and the Broadmoor fire department gave their approval and agreement to this closure. I told Mr. Frisbie that a number of us have spoken with the Broadmoor Fire Department and that they know nothing about this closure. Then, Mr. Frisbie suddenly changed his mind and said, "Well I sent all of them a message about the closure, but I don't think I got a response back from the Broadmoor Fire." Then, when another neighbor spoke with Mr. Frisbie he said that he had tried several times to get a hold of the Broadmoor Fire Department, but hadn't been able to. I find that very

concerning. You are preparing to shut down a road in a few days and one of our first responders knows nothing about that. We have had a number of 911 emergency calls for the residents of my street, and the Broadmoor Fire Department is almost always the first there because they use Mayhurst. If they have to take the time to unlock a chain, those seconds could be the difference between life and death. I live on a dead end street. We only have one way out of our neighborhood. Did you take this into consideration? When we had the flood of 2013 for weeks we had to go Mayhurst to get in and out of our neighborhood because Cresta, Evans, and Cheyenne Road were all closed. Was this taken into consideration when this decision was made? What is the plan, moving forward? Is this closure a done deal? Are we all wasting our time? We have all received a lot of different responses, some true and some not, from city officials. We have heard this is temporary. So how is the decision going to be finalized? This closure should not just be about people living on Mayhurst. This impacts the people of Cheyenne Canon.

Thanks for your time.

From: Easton, Travis W.
To: McDowell, Maren
Cc: Frisbie, Todd
Subject: FW: Mayhurst Closure
Date: Monday, December 30, 2019 11:21:48 AM
For next Monday...

1. Our response should detail the actions we took prior to deciding to close this (get specifics from Todd):
 - Public meetings
 - signage to deter cut-through traffic
 - speed traffic volume studies
2. explain that the decision was based on objective data, not on the wishes of a specific group of people
3. address the public safety issue by stating that emergency personnel were consulted with as part of the process and that police and fire will have access to Mayhurst in the event of an emergency one thing we will need to address is the potential for an emergency evacuation route. If there is an emergency, will we need to have PD or FD unlock the gate/chain?

Travis W. Easton, P.E.
Public Works Director
City of Colorado Springs
30 S. Nevada Ave., Suite 401
Colorado Springs, CO 80901
Office: 719-385-5457

From: McDowell, Maren
Sent: Tuesday, December 31, 2019 2:34 PM
To: Easton, Travis W.
Cc: Frisbie, Todd
Subject: Mayhurst Talking Points

Mayhurst Temporary Closure Talking Points:

- Concern was first brought to the Traffic Engineering Division in 2016
- Data was collected in May and August due to resident concerns over volume of cut-through traffic and vehicle speeds
- Signs were put in place after May traffic counts to deter cut-through traffic
- August counts showed cut through traffic remained at high levels despite signage
- Data showed speeds and volumes at unsafe levels given the roadway characteristics of Mayhurst
- Police Chief and Fire Chief were both informed and in approval of the closure
- CSPD and CSFD have access to Mayhurst through a chain and lock o CSFD is coordinating internally with Broadmoor Fire
- This is a temporary closure and will last through early March
- In March the Traffic Engineering Division will determine whether to move forward with a permanent closure or reopen Mayhurst to through traffic
- The temporary closure will allow us to receive public comment and evaluate impacts to adjacent streets
- There will be a public process for next steps on Mayhurst

If residents would like to be informed as to next steps, please have them speak to Sam Friedman who can send them to Maren McDowell, or they can email her directly:

maren.mcdowell@coloradosprings.gov

From: Frisbie, Todd

To: Easton, Travis W.

Cc: McDowell, Maren

Subject: RE: Closing of Mayhurst

Date: Thursday, January 02, 2020 9:20:00 PM

Travis - I have been thinking about interim measures to help traffic on Mayhurst. - We have implemented one way streets in other areas of town to reduce traffic - As I mentioned earlier an alternative to a closure is a one-way southbound (Cheyenne Road to Mesa). This would result in the most reduction in traffic. However, southbound is in the uphill direction which could present issues for vehicles exiting the neighborhood during inclement weather. We would need an entry treatment at the top of the hill to enforce the one way

- Another option is one-way northbound. This would have less impact on total traffic volumes as it would probably cut down traffic by about a 1/3. We would need an entry treatment at the Cheyenne Road intersection to enforce the one-way. This would be better for residents and deliveries during times of inclement weather.

- We can add a dynamic speed display sign to encourage drivers to obey the 20 mph speed limit

- We could use delineators and paint on the straight stretch to create a chicane affect that would narrow the road in places and force vehicles to maneuver around these areas. It wouldn't deter volume but would slow speeds.

The next paragraph is the response from Broadmoor Fire. They sound like the rest of the residents.

Hi Ted, hope your doing well and had a good year. I did not receive the earlier email you mentioned, I am aware of the proposal to close the road from a concerned resident who uses the road almost daily. When we respond to to areas off Stratton we use the road and find it to be the best access for our response. This road was used as a detour for a construction project last year and I can see why the residents were concerned during that time but I don't see where the traffic is overly heavy other times? Has there been a traffic count done? At this time our units do not carry Knox keys, how will I get access? I also don't think we would be setting a good president by closing a potentially valuable egress in the event of an evacuation. These are just some of my concerns, I will be meeting with my board next week and bring up the subject and get back to you with their comments.

Regards and happy New Years to you!

Noel
Todd Frisbie, P.E., PTOE
City Traffic Engineer
Office: 719-385-7628

From: Easton, Travis W.
To: Frisbie, Todd
Cc: McDowell, Maren
Subject: FW: Closing of Mayhurst
Date: Thursday, January 02, 2020 10:43:26 AM
Todd,

Do you know what email from Erin she is referring to? I'm hopeful that she was not trying to be secretive, and don't believe that she would do that. I thought a lot about this and the traffic counts that you gave me on Tues. I don't see a permanent closure warranted based on that. I am also unaware of any benefit to a temporary closure. Let me know if I am missing something as I draw my conclusions. I do understand that the Mayhurst residents want the closure (temporary or otherwise) and that the volume of vehicles through there is high. I would like to offer the residents on Mayhurst a more permanent solution, such as:

- signage to deter cut-through traffic
- signage warning drivers of their speed
- plastic bollards at the curves in the road to force people to slow down (thereby discouraging some from using the road)

Open to any other measures that are more permanent in nature that we could implement. Maybe we could also tell them that we will construct some traffic calming measures in 2021 or later this year if that would have a positive effect.

Let me know your thoughts.
Travis W. Easton, P.E.
Public Works Director
City of Colorado Springs

From: Purcell, Erin

To: Frisbie, Todd; Easton, Travis W.; Skorman, Richard; Roberts, Tim
Cc: McDowell, Maren; Melchor, Kim; Lucero, Shaun
Subject: Mayhurst Ave.
Date: Thursday, January 02, 2020 3:33:46 PM
Importance: High

Hello all,

Happy New Year :/ I am currently engaged in 24 separate conversations about this Mayhurst situation and I know you all are too and I'm thinking this is not the best use of any of our time. Todd, I know your trepidations about sending out a notification mailer to the entire Cheyenne Canyon area, but with how many people I've heard from that are elderly and don't regularly access a computer I'm wondering if it isn't the worst idea. Yes I will still get phone calls, but I'm already getting plenty now. Or... What would you all think about just having one big public meeting with the entire area before we initiate this? From what I'm seeing on NextDoor, there are just a bunch of people all bickering with each other and sharing the wrong or incomplete information. As much as I hate doing them, I would rather just take the brunt all at once at a public meeting and address and inform everyone in one forum instead of trying to keep up with it individually. I also think it would be a good opportunity for the outsiders to hear the Mayhurst residents' perspective and vice versa. Let me know what you think as soon as possible so I can find a venue and work out a rescheduling with Shaun. Thank you!

Erin Purcell
Engineering Technician II
City of Colorado Springs

From: Easton, Travis W. <Travis.Easton@coloradosprings.gov>
Sent: Thursday, January 2, 2020 7:10 PM
To: Guidotti, Wendilyn <Wendilyn.Guidotti@coloradosprings.gov>
Cc: Greene, Jeff H. <Jeff.Greene@coloradosprings.gov>
Subject: Fwd: Mayhurst Closure
Hi Wendilyn,

I believe Mayor's received a few emails about Mayhurst Rd. Let me know if he wants a 5 minute briefing. Jeff - this is the one we spoke briefly about a few weeks ago when I mentioned Jim Bensberg. I went through the traffic counts yesterday and I think we definitely have some alternatives to closing it.

Travis Easton

From: Purcell, Erin
Sent: Tuesday, January 07, 2020 10:06 AM
To: Frisbie, Todd
Subject: Cresta Counts

You said you had Cresta counts, or you're in the process of getting them?

Erin Purcell

Engineering Technician II
City of Colorado Springs
Traffic Engineering Division
(719) 385-7607
Erin.Purcell@coloradosprings.gov

From: Frisbie, Todd
To: Purcell, Erin
Subject: RE: Cresta Counts
Date: Tuesday, January 07, 2020 10:20:00 AM

I will be getting them.

Todd Frisbie, P.E., PTOE
City Traffic Engineer